

Dundee Smart Health & Care Draft Strategy

Please tell us what you think about the Smart Health & Care Strategy. There is information in this Questionnaire about the Strategy. You can find a summary and a full version online at <https://www.dundeehscp.com/lets-talk>

Questions

1 Are you responding as a ... (tick one)

- Person who uses services
- Carer
- Organisation
- Strategic Planning Group
- Professional
- Other

What is your Postcode? Please write here ...

2 Aim of the Strategy

We want to enable the citizens of Dundee to have the information and support that they need to live a fulfilled life.

Do you agree with the aim of the Strategy? Please tick your answer

Yes No

(Please see next page)

3 **What we mean by 'Technology'**

We use this word to cover

- **telecare** (eg community alarms)
- **telehealth** (eg blood pressure monitors at home)
- **equipment** (eg walking aids, stairlifts, chairs for people with disabilities)
- **adaptations** (eg ramps, handrails)
- **digital technologies** (smartphones, tablets, computers, the internet, sensors, 'apps' and software).

By dealing with all these things together, we want to provide a service which is designed to suit each individual ... a personalized approach.

Do you agree with our approach to describing Technology?

Yes No

4 **What we want to achieve (Our Strategic Outcomes)**

1. **Information for You** - Citizens of Dundee will say that they are able to look after their own health and well-being by being able to access online a range of information, advice and support
2. **Living a Fulfilled Life** - Citizens of Dundee will say that they are able to live a fulfilled life by being able to easily access and use a range of technology to meet individual circumstances and outcomes.
3. **Building a Technology Enabled Care System** - Our workforce and our partners will say that we use technology in everyday practice, are personalised in our approach to technology and promote innovation in the development and use of technology to meet citizens' outcomes.

Do you agree with the strategic outcomes proposed in the plan?

Yes No

(Please see next page)

5 **What we will do for Strategic Outcome 1 - Information**

We will spend time learning more about new technology which can help us take early action, prevent harm and encourage people to manage their own care and healthcare.

Do you agree with this?

Yes No

6 **What we will do for Strategic Outcome 2 – Living a Fulfilled Life**

We will ensure that when our staff are assessing what people need to live independently, they

- consider how telecare and telehealth might help
- Support people and make it possible for people to use the internet, assess their own needs on-line and find out what is available
- Contribute to discussions on the Local Housing Strategy to find ways of including digital infrastructure in current and new build housing
- Run tests of systems including “Just Checking” for assessment and “Netcall” to support attendance at appointments
- Arrange events with staff and the public to discuss what works, and new ideas
- Enable more staff members to prescribe telecare, telehealth and equipment
- Agree a joint approach on telecare with the City Council’s Neighbourhood Services Department

Do you agree what we will do under Strategic Outcome 2 – Living a Fulfilled Life?

Yes No

(Please see next page)

7 What we will do for Strategic Outcome 3 - Building a Technology Enabled Care System

We will

- continue to make links, spread ideas and look for useful new developments
- encourage networks where people using technology can support each other
- develop and train our workforce to embed technology in their daily work

Do you agree with what we will do under Strategic Outcome 3 – Building a Technology Enabled Care System?

Yes

No

8 Please comment on any potential human rights or equality issues you can identify in delivering the strategic plan?

Write your answer here ...

9 Have we missed anything that is really significant?

Yes

No

If Yes, please tell us here what we have missed ...

(Please see next page)

10 If you have any additional comments relating to the Draft Strategic Plan, please make them here

Many thanks for completing this survey.

**Please return it to Jimmy Black at Dundee Voluntary Action, 10
Constitution Road, Dundee DD1 1LL**

or

**take a clear mobile phone photograph of all the pages and email it to
jimmyblack@dva.scot**

Dundee Health & Social Care Partnership will consider your answers and comments carefully when the final draft of the Strategic Plan is being prepared and discussed.