

Dundee Integration Joint Board IIA

Pre-Integrated Impact Assessment Screening.

NB For Dundee City Council Committees the Citrix Firmstep Process must be used. This word document can be completed and information transferred to Firm Step))

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Screening Completion Date	7 November 2022
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Document/Committee Report Subject	Shona Hyman, Senior Manager – Service Development & Primary Care

Is there a clear indication that an IIA is needed?

<input checked="" type="checkbox"/>	Yes	Proceed to IIA
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The Dundee City Council IIA Guidance document can be found [here](#).

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Document Title	GENERAL PRACTICE PROVISION IN DUNDEE – PROPOSAL TO CONSOLIDATE TO ONE SITE BY FAMILY MEDICAL GROUP PRACTICE
Document Type	IJB Report
New / Existing Document?	New document
Document Description	Proposal to move Family Medical Group to single site at Douglas
Intended Outcome	The Family Medical Group operates from 2 sites, one at Douglas Medical Centre and one at Wallacetown Health Centre. The proposal of

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	the Family Medical Group is that they provide general practice services for all existing patients at the Douglas site and no longer provide services from Wallacetown Health Centre. The Wallacetown Building is property of NHS Tayside and will remain open for other services. The report is intended to support the IJB to make a recommendation to NHS Tayside on the Family Medical Group Practice move to a single site at Douglas
Document Start Date	7 November 2022
Document End Date	18 November 2022
How will the proposal be monitored?	Tracking outcome of IJB December 2022 and the decision by NHS Tayside on the proposal in December 2022 or February 2023. Thereafter Family Medical Group will respond accordingly.
IIA Completion Date:	8 November 2022
Review arrangements for IIA	Arrangement to be made depending on outcome of decision
Anticipated date of IJB	14 December 2022
IJB Committee Report Number (if known):	DIJB87-22

Summary of Activities undertaken as part of information gathering and assessment of potential impacts including local involvement, research and meeting discussions.

Who was involved?	Activity/Activities	Date
Patients & family members	Online Survey, Focus Groups, Comments Cards	Nov 2022
Practice Staff	Face to face discussions	Oct 2022
Dundee GP Practices	Email discussions	Nov 2022

Equality and Fairness Impact Assessment Conclusion

Presently the Family Medical Group has premises at Douglas (for their sole use) and rent a Surgery area within NHS Tayside premises at Wallacetown. The Wallacetown Building will continue to host other Health and Social Care and NHS Tayside Services. The proposed changes to premises of the Family Medical Group in Dundee will limit the site for their service delivery to Douglas Medical Centre. This will include GP appointments as well as other services including Practice Nurse.

For the last 2 years GP appointments have been hosted at Wallacetown only, due to infection control/Covid requirements. This has been made more viable as the Medical Group (like most GPs) have implemented a triage system where patients initially identify which professional is needed via receptionist and then if a GP is needed the GP phones them. When needed patients are invited to attend the GP or have a home visit. This has reduced some patients need for appointments with GP and limited the numbers in the waiting rooms at any one time. In addition, services such as the Community Care and Treatment Service (based in local areas) has allowed patients to choose a local centre for some treatments such as wound dressing. There is one of these centres at Wallacetown, which is independent of the Family Medical Group, which will continue to operate. It is anticipated that operating from one site at Douglas Medical Centre will support the future sustainability of the Family Medical Group Practice and the groups GPs are in favour of this development. Douglas is a geographical area that has no other general practice

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sites whereas Wallacetown area has several practices available.

All existing patients will remain with the practice (unless they choose to move) and transfer to Douglas. New patients will only be accepted within the practice defined area, (although this is not changing at the current time).

All previous paper medical records have already been transferred to electronic systems ensuring that these will be available at Douglas in advance of the transfer. Some patients of Wallacetown are sorry to see their original GP practice going and some of those who are likely to choose to move are unhappy about this. The change has some implications about loss of continuity of GP care and reinforces the change to the nature of family GP services.

Some patients (including older people, young people with young families and people with disabilities) will have additional expenses and disadvantage of travel to Douglas. This is especially difficult for those who are not nearby to Douglas and those who already have to travel to Wallacetown from their home address.

The Practice are very much aware that patients have difficulty when telephoning in at peak times. They intend to install a modern telephone support system at Douglas when they no longer operate at Wallacetown. Due to a complexity of issues the system cannot be installed at Wallacetown. It is anticipated that the new telephone system will be of great benefit to patients and practitioners and aid the smooth delivery of GP services.

Patients can choose to transfer to another practice in Wallacetown area or a part of the city nearer their home address.

It is a considerable positive impact that if the changes are agreed the telephone system can be upgraded. The Family Medical Group own the Douglas Medical Centre which means they can more easily implement changes and keep up to date with the needs of their service including implementing telephone system changes which will give enormous advantage to the patients and provide an effective service. Due to restrictions related to overall phone systems when Wallacetown is included this is not possible to implement if Wallacetown remained part of the GP provision.

There will also be some positive impacts as those who live in the Douglas area who have to travel to Wallacetown currently will have less travel time/cost, and for those who live in the wider east end area it will provide an option for more local health care provision.

In conclusion there are negative impacts for some patients of this change but if it is only viable for the Family Medical Group to operate from one site then it is likely that there overall positive impacts of choosing the Douglas site.

Equality, Diversity & Human Rights A explanation is required when a positive, negative or not known impact is selected. For not known this should include if further research is needed and if no why not. When there is No Impact identified, no narrative is required.

Age	Yes	No	Explanation, assessment and any potential mitigations
Positive	x		Positive impact for some older people who live in Eastern side of Dundee where Douglas Medical Practice is sited. Potential negative impact for some older and those with small children who may have to travel by car or bus to the practice.
No Impact		x	
Negative	x		
Not Known		x	
Disability	Yes	No	Explanation, assessment and potential mitigations
Positive	x		Positive impact for those who live in Eastern side of Dundee. Possible negative impact for those who do not and
No Impact		x	

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Negative	x		will have travel and transport issues as a result of the relocation.
Not Known		x	
Gender Reassignment	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	
Marriage & Civil Partnership	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	
Race & Ethnicity	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	
Religion & Belief	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	

Sex	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	
Sexual Orientation	Yes	No	Explanation, assessment and potential mitigations
Positive		x	
No Impact	x		
Negative		x	
Not Known		x	

Describe any Human Rights impacts not covered by the Equality section.

People's right to access a GP Service is upheld. Patient may move to Douglas Medical Centre or can seek an alternative GP practice located near their home.

Fairness & Poverty- Geography

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns <i>(Note: this section of the tool asks for a single, collective narrative for each of positive, negative, or not known given as a response in one or more areas)</i>
Strathmartine			x		It is positive for those living in East End who will access appointments for their health care needs from Douglas Medical Centre. Those living in other areas may be impacted by travel and transport issues if they wish to
Lochee			x		
Coldside			x		
Maryfield			x		

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North East	x				continue to receive their GP services from the Family Medical Group at Douglas.
East End	x				
The Ferry			x		
West End			x		

Household Group

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Looked After Children & Care Leavers		x			
Carers			x		The people who carers look after may need to travel or move medical practice.
Lone Parent Families			x		Travel and transport may be difficult if wishing to remain with the Family Medical Group.
Single Female Households with Children			x		Travel and transport may be difficult if wishing to remain with the Family Medical Group.
Greater Number of Children and/or Young Children			x		Travel and transport may be difficult if wishing to remain with the Family Medical Group.
Pensioners – single / couple			x		Travel and transport may be difficult if wishing to remain with the Family Medical Group.
Unskilled Workers or Unemployed			x		Costs of travel and transport may be an issue if wishing to remain with the Family Medical Group.
Serious & Enduring Mental Health			x		If patient feels they need to change their GP practice, their continuity of care will be affected.
Homeless			x		If patient feels they need to change their GP practice, their continuity of care will be affected.
Drug and/or Alcohol			x		If patient feels they need to change their GP practice, their continuity of care will be affected.
Offenders and Ex-Offenders		x			

Socio-Economic Disadvantage

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Employment Status		x			
Education & Skills		x			
Income		x			
Fuel Poverty		x			
Caring Responsibilities			x		Carers may have a longer journey for

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(including Childcare)					appointments with their GP if they remain with the Family Medical Group and do not live near Douglas Medical Centre. However longer term if people register with a practice closer to where they live this will have a positive impact.
Affordability and Accessibility of Services			x		Costs associated with travel and transport costs.

Inequalities of Outcome

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Cost of Living / Poverty Premium			x		
Connectivity / Internet Access		x			
Income / Benefit Advice / Income Maximisation		x			
Employment Opportunities		x			
Education		x			
Health	x		x		Positive impact of improved telephone system providing better access. Staying with the Family Medical Group may mean patients slower to seek preventative care appointments due to travel and transport issues. Some patients who change their GP practice will have a break in their continuity of care.
Life Expectancy		x			
Mental Health	x		x		Positive impact of improved telephone system providing better access. Staying with the Family Medical Group may mean patients slower to seek advice and support due to travel and transport issues. Some patients who change their GP practice will have a break in their continuity of care.
Overweight / Obesity			x		This group may be more impacted by costs of travel and transport as may not be able to use buses but require taxis.
Child Health			x		Parents or care givers may be more reluctant to take up face to face appointments due to travel and transport issues.
Neighbourhood Satisfaction	x		x		Positive for those in Douglas and negative for those in Wallacetown.
Transport		x			

Environment- Climate Change

	Positive	No Impact	Negative	Notknow	Explanation of Impact / Mitigations / Unknowns

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Mitigating Greenhouse Gases			x		Expectation of greater travel by patients but planned electric buses should help offset. Douglas Medical Centre has consulted with Zero Waste Scotland and have implemented Energy saving measures, by replacing outdated heating with air source pump, installing loft insulation and replacing lighting systems and fittings
Adapting to the Effects of Climate Change	x				Douglas Medical Centre has planted a 'Wee Forest' to offset carbon footprint.

Resource Use

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Energy Efficiency and Consumption	x				The Douglas Medical Centre has consulted with Zero waste Scotland and have implemented Energy saving measures, by replacing outdated heating with air source heat pump, installing loft insulation and replacing lighting systems and fittings
Prevention, Reduction, Re-use, Recovery, or Recycling of Waste	x				Use of green space around Douglas Medical Centre to enhance the neighbourhood and promote good health through gardening activities for young people and other outdoor activities.
Sustainable Procurement		x			

Transport

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Accessible Transport Provision		x			
Sustainable Modes of Transport		x			

Natural Environment

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Air, Land and Water Quality		x			
Biodiversity		x			

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Open and Green Spaces	x				Douglas Medical Centre are involved with the Botanics, local Organisations and the Eden Project in developing local initiatives.
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Built Environment

	Positive	No Impact	Negative	Not Known	Explanation of Impact / Mitigations / Unknowns
Built Heritage		x			
Housing		x			

Strategic Environmental Assessment

Use the [SEA flowchart](#) to determine whether your proposal requires SEA.

No further action is required as it does not qualify as a Plan, Programme or Strategy as defined by the Environmental Assessment (Scotland) Act 2005	Yes - No further response needed
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Corporate Risk- this is included in relevant section of IJB Report

A copy of this document (or when no IIA is needed, the screening tool) must accompany relevant draft IJB Reports at Pre-Agenda stage and at IJB. Following IJB agreement of report contact Joyce.barclay@dundeecity.gov.uk to post IIA on DHSCP website.

Transfer information into the Firm Step Process when report is progressing to Council Committee.