

# This is DRAFT information about the Strategic Commissioning Framework of Dundee Integration Joint Board 2023-2033

The Strategic Commissioning Framework (SCF) is a plan to make sure health and social care in Dundee is the best that it can be. The changes described in the plan will be made over the next 10 years.

This is a plan about the work of Dundee Integration Joint Board (IJB) who plan and monitor community-based health, social work and social care services for adults in Dundee.

To make this plan the IJB considered:

- The health and social care need of people who live in Dundee, as well as people who provide unpaid care and the health and social care workforce.
- National policies from the Scottish Government.
- Local policy.
- The views of local people, unpaid carers, communities, the health and social care workforce and partner organisations.

For each year of the SCF there will be a delivery plan with more information about how health and social care services will be delivered and improved. Dundee City Council, NHS Tayside and some organisations in the third and independent sector work together in Dundee Health and Social Care Partnership (DHSCP) to deliver the services and supports on behalf of the IJB.

The SCF will help the IJB reach their **Ambition**:

People in Dundee will have the best possible health and wellbeing.

They will be supported by health and social care services that:

- Help to reduce the differences in health and wellbeing that exist between different groups of people.
- Are easy to find out about and get when they need them.
- Focus on helping people in the way that they need and want.
- Support people and communities to be healthy and stay healthy throughout their life.

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The IJB want their values to be central to the plans and actions that are part of the SCF.

Some important values held by the IJB are:

**Human rights; Equality and fairness; Whole life; Collaborative working; Innovative; Compassionate; Transparent; Empowering; Sustainability.**

There are six of priorities in the SCF; these are known as Strategic Priorities. These are:

<b>INEQUALITIES</b>	Support where and when it is needed most.
<b>SELF CARE</b>	Supporting people to look after their wellbeing.
<b>OPEN DOOR</b>	Improving ways to access services and supports.
<b>PLANNING TOGETHER</b>	Planning services to meet local need.
<b>WORKFORCE</b>	Valuing the workforce.
<b>WORKING TOGETHER</b>	Working together to support families.

These six strategic priorities will help Dundee IJB achieve **the nine Health and Wellbeing outcomes** that **Scottish Government** want for people in Scotland; which are:

1. People are able to look after and improve their own health and wellbeing and live in good health for longer.
2. People, including those with disabilities or long-term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3. People who use health and social care services have positive experiences of those services and have their dignity respected.
4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
5. Health and social care services contribute to reducing health inequalities.
6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and wellbeing.
7. People using health and social care services are safe from harm.
8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9. Resources are used effectively and efficiently in the provision of health and social care services.

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The SCF gives some information about the current health and social care needs of people who live in Dundee, people who provide unpaid care and the health and social care workforce. This information was been used to make decisions about the plan and the priorities. Some of the key information that was considered included:

- The high levels of poverty and other social issues in Dundee City impact on people's health and wellbeing.
- Dundee has high levels of health and social care needs.
- Evidence that life expectancy for people in Dundee is getting shorter.
- There are also big differences between how healthy and well people are because of where they live in the city, how much money they have and due to who they are (for example, their ethnic origin, sexual orientation, disability or age).
- Many people in Dundee were adversely affected by the COVID-19 pandemic, especially by negative impacts on their physical and mental health and wellbeing.

The SCF also lists Health and Social Care Policy that is considered when making the plan. In the plan and in an supplementary report there is also information about what local people think is important. Some of the important things people said are:

- Plans must be written in a way that is simpler and means something to people who use health and social care services.
- The IJB should spend money in a way that gives extra help to people who need it most.
- When people do get support from health and social care services it has been very good and has made a big difference to their lives.
- The IJB needs to think more about how to reduce the impact of the cost of living crisis on people's health and wellbeing.

The SCF gives information gathered as part of other engagement like the GP Premises Consultation and Dundee Partnership Engagement Processes.

As part of the work to make Dundee a fairer city the IJB is concerned about health inequality; this is the unfair and avoidable differences in health between people or groups of people. People with Protected Characteristics and people affected by poverty can experience health inequalities that impact on their overall health and wellbeing. The IJB have agreed Equality Outcomes that link to the priorities in the SCF.

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Here is a brief description of the IJB Equality Outcomes:

1. Improving the accessibility of Information published by the IJB.
2. Increasing ways to listen, hear and learn what matters to people.
3. Finding ways to make sure IJB membership is diverse and reflect the overall population of Dundee.
4. IJB contributes to an improved culture within the workforce to actively challenge discrimination.

The SCF describes changes that the IJB want to happen in the Short-term (2023-2026), Medium-term (2026-2029), and Long-term (2029-2033). Changes are included for each of the 6 Strategic Priorities.

The IJB will record progress using the national outcomes and indicators and other measures. This progress will be reported to the public through a monitoring framework and through performance information that Dundee City Council, NHS Tayside and the Dundee Partnership publish and in reporting arrangements for the Scottish Government.

Most of the Financial Resources available to fund health and social care services and supports are allocated to the IJB by Dundee City Council and NHS Tayside. The IJB uses these funds to buy services and supports. There are some additional funds sent by the Scottish Government and other organisations to spend on specific things.

In 2022/23 IJB spent over £284 million on adult health and social care services which was mainly spent on services for older people (23.2%), services for people who have a learning disability (11.5%), prescribed medications (11.4%), general medical services provided by GPs (10.4%), family health services including community dental, optical and pharmacy services (8.4%).

The cost of delivering health and social care services is increasing due to a number of circumstances including pay increases for the workforce and increased costs of energy, rent etc. There is also a growing need and demand for services. At the same time the IJB, and other public services, have not had an increased amount of funding at a level that meets these increased costs.

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**The health and social care workforce** are employed by Dundee City Council, NHS Tayside and the third and independent sector who work in health and social care services. Nearly 900 staff are employed by the Council and just over 1,550 staff are employed by NHS Tayside. The largest groups of employees are nurses (825), home care workers (615), allied health professionals (320).

There are a significant number of HSCP workplaces including: 4 hospitals, 23 General Practices, 4 care homes, 2 respite units, 4-day centres, a palliative care unit, an equipment store, a records store, and 6 office bases. In addition to this there are service delivery sites managed by the third sector and independent sector.

The IJB will publish a Resource Framework by the end of June 2023. This will describe in more detail the financial resources the IJB has and how it plans to use them. It will also set out how the IJB will work with Dundee City Council and NHS Tayside to secure the workforce, property and digital resources that are required to deliver the ambition for health and social care in Dundee.

The IJB want future workplaces to be modern, fit for purpose and to be used to their maximum potential. Digital technology and changes in work practices will help lead changes but there are some potential barriers to doing this, including the current condition of some buildings.

IT and technology are increasingly available to support health and social care services. This includes the IT equipment and systems used by the workforce, and resources that support care provision and for people to look after their own health and wellbeing.

There are some risks that could affect this plan. Information about the risks will be regularly reported to the IJB. An overview of current risks will be provided each year as part of the IJB's Annual Delivery Plan.

In April 2023, when this framework was written, the biggest risks to the delivery of the strategic commissioning framework were:

- There are planned reductions in the financial resources of the IJB.
- There might be gaps in skills and experience in the health and social care workforce.

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- It is possible that Dundee City Council and NHS Tayside will have less money to spend on improving buildings for health and social care services.
- The cost of living crisis could mean that planned actions have less impact on people's health and wellbeing.
- We do not know what the COVID-19 pandemic will have on future health and social care needs and outcomes for people in Dundee.
- Challenges faced by providers of health and social care services in the third and independent sector in meeting increasing costs, possibly with less funding.
- The introduction of a National Care Service is likely to change the way health and social care services are planned and delivered.

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Appendix 1 contains information about the ways Housing Services will contribute to the SCF. A new Local Housing Strategy will be written in 2023-24 which will allow the IJB to publish a fully updated Housing Contribution Statement by June 2024. The IJB are aware that housing need impacts on health and wellbeing. The IJB, Neighbourhood Service and other local housing organisations will continue to work together on a number of important challenges. In particular homelessness, fuel poverty and poor housing conditions; people in a housing crisis that impacts health and wellbeing; not enough housing of the right type and in the right area to meet everyone's needs (including wheelchair accessibility).